

## TERMINATION FORM

Complete this form and return by registered mail or via PEC to [recessi@aruba.pec.it](mailto:recessi@aruba.pec.it) only if you wish to terminate the contract. Termination requests can also be submitted by opening a support ticket on <https://www.actalis.com/assistance-request>. Please note that this request implies the cancellation of the service and deletion of its content.

If any of the required details are missing, the request may not be accepted.

**Recipient:**

**Aruba S.p.A.**  
via San Clemente 53  
24036 Ponte San Pietro (BG)

The undersigned \_\_\_\_\_

Username \_\_\_\_\_ @ \_\_\_\_\_

**Requests** (tick the appropriate box)

- A – to **withdraw immediately** from the contract (before the deadline);
- B – to **cancel on the expiry** of the contract.

For the following services

\_\_\_\_\_

Order number \_\_\_\_\_ placed on\* \_\_\_\_\_ received on\* \_\_\_\_\_  
(\*select only one field between order or receipt date available)

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**Place** \_\_\_\_\_ **Date** \_\_\_\_\_ **Signature (stamp)** \_\_\_\_\_  
(only if this form is submitted in hardcopy)

If withdrawal has been requested as indicated above by checking box A), the applicant confirms to be aware of Aruba's right to retain the amounts accrued as compensation for the service used up to the effective date of withdrawal, in addition to any deactivation costs.

**I request** that any amount due be refunded using:

- the same method of payment used, either **credit card** or **PayPal**;
- other payment method, to be provided by opening a support ticket on the website <https://www.actalis.com/assistance-request>, attaching a copy of this form.

**Place** \_\_\_\_\_ **Date** \_\_\_\_\_ **Signature (stamp)** \_\_\_\_\_  
(only if this form is submitted in hardcopy)

**Attached:**

- copy of both sides of the applicant's ID document.

Actalis reserves the right to request further documentation.